

5th April 2012

Quality Directorate
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Dear Colleagues,

Re. Consultation with Overview and Scrutiny Committees (OSC) on CNWL DRAFT Quality Account 2011-12

Firstly, we would like to take this opportunity to thank those that have contributed and helped us shape our draft Quality Account this year.

Please find attached to this letter CNWL's draft Quality Account 2011-12 for 30-day consultation.

As you will be aware, all NHS providers have had a legal duty to publish an annual Quality Account since June 2010, and are required to publish the *draft* version for a 30-day formal consultation to various groups. This marks the start of that 30-day consultation, which runs from **Thurs, 5 April – Sat, 5 May 2012**.

OSCs have a role in the external assurance of Quality Accounts through formal consultation. We have included in this letter (embedded below) guidance for OSCs published by the Department of Health which sets out what your role is in assuring our Quality Account.



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To this end we welcome and encourage your feedback on our *draft* Quality Account 2011-12.

There are some point to note when reviewing this document:

- In Part 1, KPMG still need to publish their statement of assurance based on audit findings
- Where possible we have published quarter 4 or year end data, but in some cases this data was not available at the time of the start of this consultation, and will be updated in the final version
- Borough by borough data breakdown of data is available for the performance on the current Quality Priorities
- There are comments made throughout the document highlighting where further updates are to be made
- An EASYREAD version of the Quality Account will be produced once the final Quality Account has been signed off

We would be grateful if you would send your responses to the draft Quality Account 2011-12 back to us using the consultation response form embedded below.

Please note that the word limit for response statements is 1000 words as set out in the NHS (Quality Accounts) Amendment Regulations 2011.



QA FEEDBACK FORM
for Commissioners.do

Deadline for responses: Sat, 5 May 2012
Responses to: matt.malherbe@nhs.net

Please do not hesitate to contact us if you have any queries that we can help with on the following email address: ela.pathak-sen@nhs.net.

Yours sincerely,

Ela Pathak-Sen
Associate Director for Quality & Service Improvement

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